

**Tooley & Associates**  
**A. Herman Tooley, Jr.**  
P.O. Box 997  
Chapin, SC 29036  
Phone: (803) 932-0535  
Toll Free: (800) 453-2629  
Fax: (803) 932-0533  
E-mail: hermanjr@bellsouth.net  
SINCE 1995

March 9, 2011

Becky Padgett  
Virtually Efficient  
146 Smith Pond Road  
Lexington, SC 29072

Dear Becky,

Thanks! That says it all.

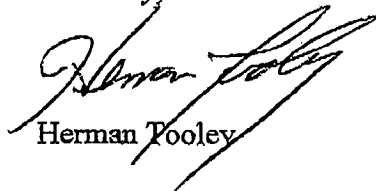
Being a small business person, and not being very learned about computers, it sure is a relief to know that all I have to do is call you when I need help. If you will remember the first distress call from me was when I bought the mailing list in January. It was emailed to me and I could not convert it to labels. Not only did you get the list so I could use it, you sent me detailed instructions, I mean detailed, for me to use the next time I needed to do a mailing, and I have done two more mailings.

One of the amazing things I have found out about is your vision. I came to you with an idea and a web address and asked you what you thought. You took the web address, knowmedicare.com, and with your vision designed a web site that is exactly what I was wanting. The site looks great, and most of all, is very user friendly. You not only used what I said I wanted but you researched the topics and added links that makes my site even more informative.

I would and do recommend you highly.

Thanks for the great job.

Sincerely,

  
Herman Tooley